

**Shirl Storm**

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**From:** Vicki Saltzman [bocho06@aol.com]  
**Sent:** Sunday, September 20, 2009 6:08 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** Vicki Saltzman  
**Email:** bocho06@aol.com  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

## Shirl Storm

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**From:** Nancy Billingslea [NancyBASl@aol.com]  
**Sent:** Sunday, September 20, 2009 3:38 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** Nancy Billingslea  
**Email:** NancyBASl@aol.com  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** mr&mrsjack&marilyn bocharski [bcharis2@aol.com]  
**Sent:** Sunday, September 20, 2009 2:10 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** mr&mrsjack&marilyn bocharski

**Email:** bcharis2@aol.com

**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

## Shirl Storm

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**From:** Cynthia Glick [buddylove51@mac.com]  
**Sent:** Sunday, September 20, 2009 12:51 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

**Name:** Cynthia Glick  
**Email:** buddylove51@mac.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

## Shirl Storm

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**From:** william hendrick [mrwach3@aol.com]  
**Sent:** Sunday, September 20, 2009 12:37 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**Name:** william hendrick  
**Email:** mrwach3@aol.com  
**Message:**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

## Shirl Storm

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**From:** ROBERT ALLAIRE [bobcy@sccoast.net]  
**Sent:** Sunday, September 20, 2009 8:54 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** ROBERT ALLAIRE  
**Email:** bobcy@sccoast.net  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** CYNTHIA ALLAIRE [bobcy@sccoast.net]  
**Sent:** Sunday, September 20, 2009 8:53 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** CYNTHIA ALLAIRE  
**Email:** bobcy@sccoast.net  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Linda Will [LWill62776@aol.com]  
**Sent:** Sunday, September 20, 2009 12:39 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** Linda Will  
**Email:** LWill62776@aol.com  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.



## Shirl Storm

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**From:** Harvey A Ward Jr [deafyharv@bellsouth.net]  
**Sent:** Sunday, September 20, 2009 12:14 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**Name:** Harvey A Ward Jr  
**Email:** deafyharv@bellsouth.net  
**Message:**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. It is distressing to learn that FCC's staff intends to drastically reduce contracted VRS payments and availability for the Deaf. As a deaf "Post War baby" age 1946-1961 group there will be serious growth needs for Americans with VRS. I pray the FCC does everything to keep VRS functional, stable and with growth demographics. The VRS services are used everywhere in work and private life. It is a very "modern efficient" way we communicate between both Deaf and Hearing in all facets of life. VRS has become a vital, life-changing service. Since the late 1960's limited experiments. Please keep VRS rates reasonable given physical and mental endurance VRS providers are often subject to including medical remedial needs. Please, no hindrances to interfere with Improving the service and technology to violate the mandate of the Americans with Disabilities Act (ADA) telecommunications services. (IE): VRS is also an Interpreter service between the deaf patient or doctor and vice versa where there exists a shortage of Sign Language Interpreters! My severely Optic-Atrophy deaf-blind wife, Audrey is a VRS service User and often needs special assistance with her VRS communications. Her blindness limits her means of communications except for PC emails with ZoomText software. WE bought a new \$1.9K 52 inch TV six months so she could better use VRS. TTYs and Fax machines are obsolete her use. And please note that reducing VRS services will effect the livelihoods of those most disabled as well as the deaf-mute's needs too all who are way down the hiring/income food chain. Most sincere, DeafyHarv

## Shirl Storm

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**From:** Brenda Laguer [Blaguer@cfl.rr.com]  
**Sent:** Saturday, September 19, 2009 8:45 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** Brenda Laguer  
**Email:** Blaguer@cfl.rr.com  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Lynda Kish [pearglace62@aim.com]  
**Sent:** Saturday, September 19, 2009 5:21 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** Lynda Kish  
**Email:** pearglace62@aim.com  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

---

**From:** TERESA FIERS [TFPURPLE6484@COMCAST.NET]  
**Sent:** Saturday, September 19, 2009 5:20 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

**Name:** TERESA FIERS  
**Email:** TFPURPLE6484@COMCAST.NET  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Kathleen Murphy [kmirish493@aol.com]  
**Sent:** Saturday, September 19, 2009 1:38 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** Kathleen Murphy  
**Email:** kmirish493@aol.com  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Kevin Munn [mun96@aol.com]  
**Sent:** Saturday, September 19, 2009 12:52 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**Name:** Kevin Munn  
**Email:** mun96@aol.com  
**Message:**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Mary Owen [mowen631@aol.com]  
**Sent:** Saturday, September 19, 2009 12:50 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

*Federal Communications Commission  
Office of the Secretary*

**Name:** Mary Owen  
**Email:** mowen631@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Ernest Hahn [ernie.hahn@gmail.com]  
**Sent:** Saturday, September 19, 2009 8:50 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**Name:** Ernest Hahn  
**Email:** ernie.hahn@gmail.com  
**Message:**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.



**Shirl Storm**

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**From:** JOSEPH L SHEATS [jsaml@aol.com]  
**Sent:** Friday, September 18, 2009 11:26 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

**Name:** JOSEPH L SHEATS

**Email:** jsaml@aol.com

**Message:**

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## Shirl Storm

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**From:** Janet Rader [jrader10@ptd.net]  
**Sent:** Friday, September 18, 2009 7:30 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**Name:** Janet Rader  
**Email:** jrader10@ptd.net  
**Message:**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

---

**From:** STANLEY NASUKIEWICZ [SJNAS@AOL.COM]  
**Sent:** Friday, September 18, 2009 6:02 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**Name:** STANLEY NASUKIEWICZ

**OCT - 1 2009**

**Email:** SJNAS@AOL.COM

**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

## Shirl Storm

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**From:** Sandra Lyons [SandyBeach\_5@comcast.net]  
**Sent:** Friday, September 18, 2009 5:55 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT - 1 2009

**Name:** Sandra Lyons  
**Email:** SandyBeach\_5@comcast.net  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you. Sandra Lyons

## Shirl Storm

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**From:** Judy Schuld [littlejs53@cox.net]  
**Sent:** Friday, September 18, 2009 5:46 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

OCT - 1 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Judy Schuld  
**Email:** littlejs53@cox.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

## Shirl Storm

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**From:** Wesley Anderson [AndeWes@aol.com]  
**Sent:** Friday, September 18, 2009 4:17 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**Name:** Wesley Anderson  
**Email:** AndeWes@aol.com  
**Message:**

**OCT - 1 2009**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a hearing person and I use Video Relay Service (VRS) to communicate with deaf people. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Connie Anderson [AndConnie@aol.com]  
**Sent:** Friday, September 18, 2009 4:16 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** Connie Anderson  
**Email:** AndConnie@aol.com  
**Message:**

Federal Communications Commission  
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RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

## Shirl Storm

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**From:** Dennis Anderson [AndDennis@aol.com]  
**Sent:** Friday, September 18, 2009 4:16 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED

**Name:** Dennis Anderson  
**Email:** AndDennis@aol.com  
**Message:**

OCT - 1 2009

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.



## Shirl Storm

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**From:** Barbara Butts [badgirl@neo.rr.com]  
**Sent:** Friday, September 18, 2009 3:16 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**

**OCT - 1 2009**

**Name:** Barbara Butts  
**Email:** badgirl@neo.rr.com  
**Message:**

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